

BIRTHDAY PARTY - TERMS AND CONDITIONS

(Please note that it is the responsibility of the hirer to ensure that stipulated ratios are met and that all rules, terms and safe use guidelines are adhered too at all times)

- Most parties take place at the weekends during the afternoons. Other dates and times are negotiable and subject to availability.
- All parties are 2 hours in duration. One hour of the chosen activity (type of party) followed by one hour in your chosen/designated area for the party food/refreshments.
- The party booker can arrive up to 30 mins before the scheduled party start time in order to set up.
- On arrival please make yourself known to reception and/or the Duty Manager and process full balance payment prior to entry. Centre admission can be refused if full payment is not made on arrival.
- Each party cost covers a maximum of 20 children. Additional children can be paid for (per head) in advance. A head count will be completed at the beginning of the party.
- Party Room capacity – 20 (including adults). Additional hire charge applies: £58.
- Large Stadium meeting room – 50 (including adults). Additional hire charge applies: £60. Only appropriate for Parties taking place at the Stadium.
- Studio – 50 (including adults). Additional hire charge applies: £63.35.
- 1/2 Sports Hall – 100 (including adults). Additional hire charge applies: £79.05.
- 1/2 sports hall must be booked and paid for (additional charge applies) if your expected attendance exceeds 20 people (children & adults).
- Party extensions: £79.05 for each extra hour.
- Parents/guardians are expected to actively help and assist with the safe delivery of the party.
- All 'Sports' parties require a qualified Sports Coach subject to and dependant on availability, additional charges agreed and applied at £39.75 per hour.
- A party host will only be provided for specific parties and subject to negotiation, availability and an additional charge of £39.75.
- All facility areas and/or equipment agreed and booked in advanced must be paid for accordingly.
- Both the BETTER Play and pool parties are shared use facilities. Members of the public will also be using the same facility area at the time of the party. Access to the relevant facility areas will be restricted to 20 children only. Please see below for more specific information relating to pool parties.
- Personal belongings – GLL/BETTER cannot accept any liability for the loss, damage or theft of any items.
- Alcohol and/or smoking is not permitted on the premises.
- Music system and CD's must be provided by the party booker. Battery operated appliances only.
- No non PAT tested external electronic devices/appliances/equipment can be plugged in and used. Battery operated devices only are permitted.
- All facility areas used/accessed must be left as found.
- All food, drink, birthday cake and party decorations must be provided by the party booker.
- No helium balloons are permitted anywhere within the Centre.
- GLL/BETTER will only provide the facility area, furniture (tables & chairs) and the sports equipment required for that specific party package.
- Furniture includes: 2 trestle tables (for the food/buffet), a selection of children's small tables/chairs/benches and a maximum of 10 adult chairs. Additional furniture can be requested and should be agreed in writing (subject to availability) prior to the party date/time. Additional costs/charges may apply.
- Failure to make full payment may result in a formal invoice being raised, legal debt recovery process being implemented, membership cancellation and/or exclusion from all BETTER Leisure Centres.
- Car parking is chargeable and payable. Please see signage for process, prices and payment method.
- Regulatory Bouncy Castle safe use guidelines must be adhered too at all times. Please see separate document.
- Party deposits are non refundable and non transferrable.
- **POOL PARTIES:**
 - Please allow sufficient time to change prior to entering the main pool.
 - The pool must be vacated on time.
 - The pool will be shared with either the public and/or swimming lesson students.
 - All customers must wear appropriate swimming attire.
 - Maximum of 20 swimmers/bathers in the pool at any one time.
- **"SWIM SAFELY RULES":**
 - Non swimmers and under 8's must be accompanied by a competent adult swimmer.
 - No more than 2 non swimmers or under 8's with each competent adult swimmer.
 - The competent adult swimmers must actively supervise under 8's and non swimmers.
 - Non swimmers must remain in shallow water and it is strongly recommended that they use armbands and/or rubber rings.
 - Please see full separate 'Swim Safely' policy document and fact sheet for further information