

www.laurelhighlands.org

Partner Extranet Instructions
Updating & Maintaining Information in the Extranet

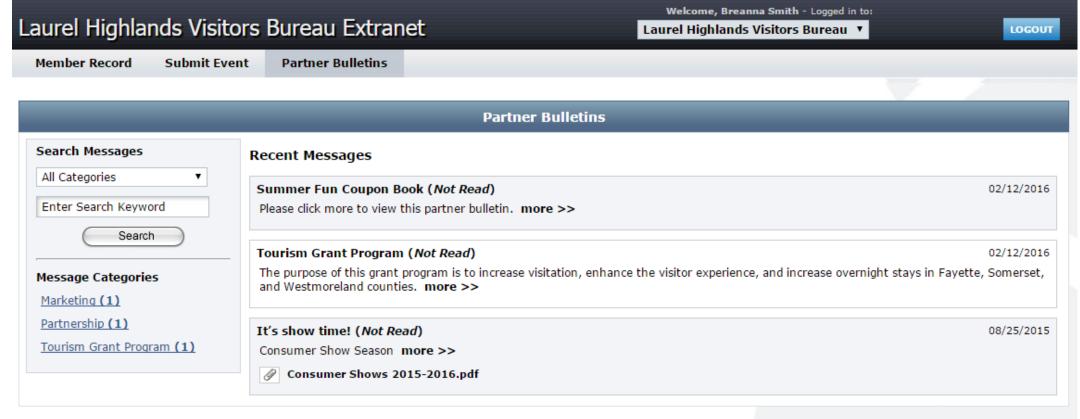
Why bother?

- The extranet is a super helpful tool.
- Partners have the ability to:
 - Review account information
 - Allows Partners to Manage/Modify
 - Contacts
 - Listings
 - Coupons
 - Media
 - Amenities
 - Review Partner Bulletins
 - ...and more!

Logging In

- Your username is your email address
- Need your password reset? Email Louise Bates at lbates@laurelhighlands.org.
 - She can reset it for you and have a temporary password sent to your email, that you will be prompted to change it when you log in.

Logging In



This is the first screen you see every time you log into the extranet.





Partner Bulletins

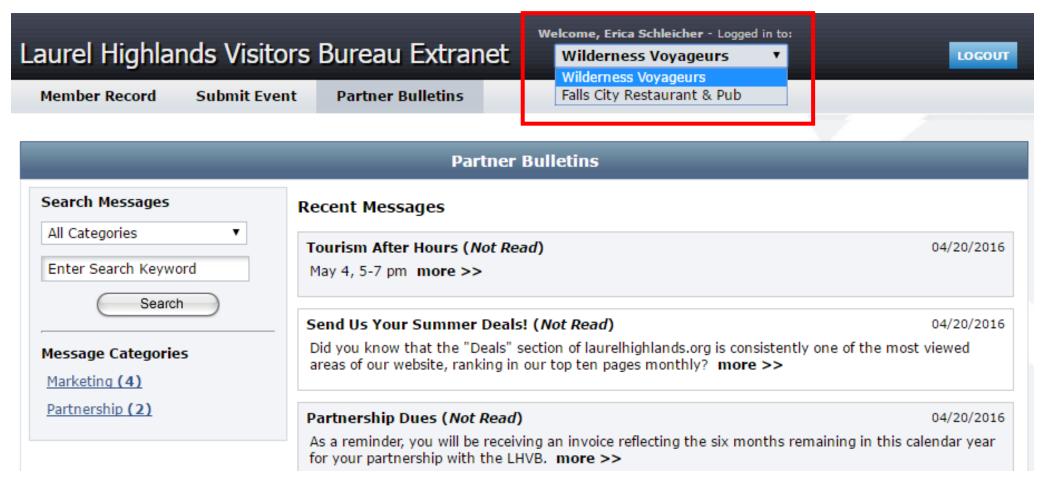
We use the Welcome, Breanna Smith - Logged in to: Laurel Highlands Visitors Bureau Extranet Partner Laurel Highlands Visitors Bureau 🔻 LOGOUT Bulletins Member Record Submit Event **Partner Bulletins** section to tell **Partner Bulletins** you about Search Messages Recent Messages important All Categories Summer Fun Coupon Book (Not Read) 02/12/2016 bureau news! Enter Search Keyword Please click more to view this partner bulletin. more >> Search 02/12/2016 Tourism Grant Program (Not Read) The purpose of this grant program is to increase visitation, enhance the visitor experience, and increase overnight stays in Fayette, Somerset, Message Categories and Westmoreland counties. more >> Marketing (1) Partnership (1) It's show time! (Not Read) 08/25/2015 Tourism Grant Program (1) Consumer Show Season more >> 015-2016.pdf Consumer Show View messages by categories simpleview 🛼 | Member Record | Submit Ever **Partner Bulletins**

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Easily identify read and unread messages

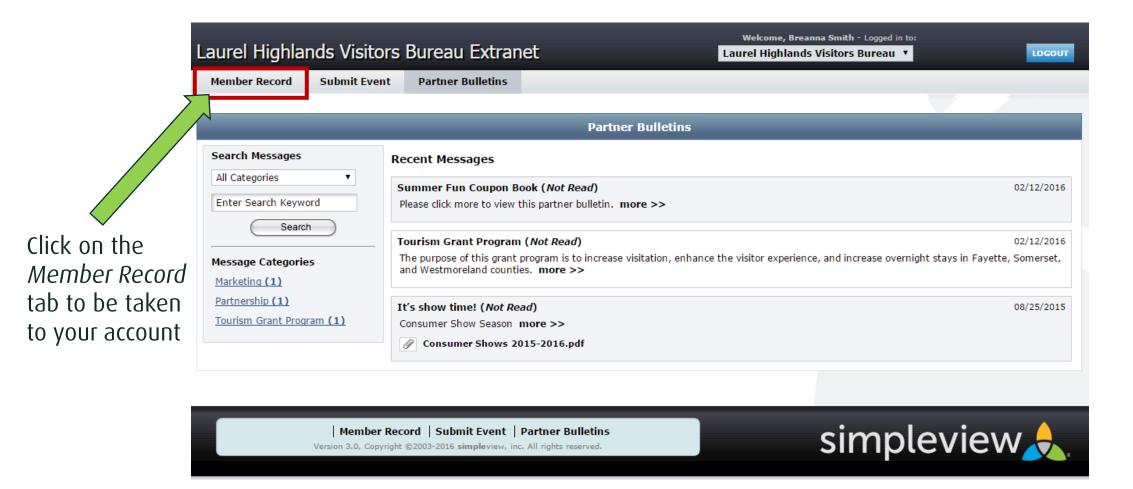
. All rights reserved.

Toggle Between Accounts

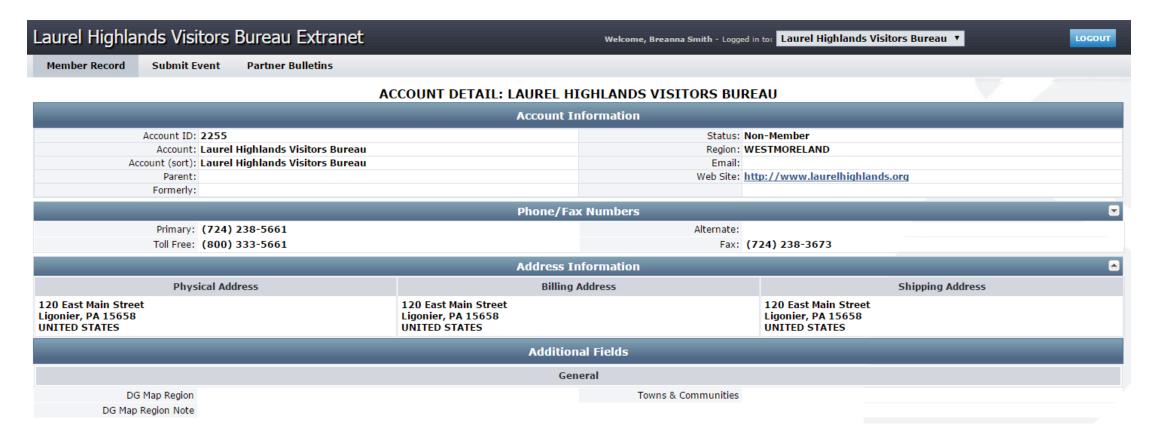


If you have more than one property that is a member of the LHVB, you can switch between accounts in the header dropdown at anytime.

Member Record



Partner Record



This is your account detail. You do not have the ability to change any of this information. Keep an eye on it to make sure it is correct. If you see any issues, contact Louise Bates at lbates@laurelhighlands.org so that she can fix any issues.

General Icons

• These are used throughout the system and always mean the same thing.



Yellow Pencil Tool

- This tool is your best friend
- Click it to edit



Double Box

- Be careful with this
- Makes an exact clone of the information



Paper with Lightening Bolt

- This appears after you click save
- Means that your submitted information is in a pending status and will be reviewed soon



Red X

- Be careful with this
- Deletes

Member Record

Below your account information, there is a secondary navigation



- You can view and edit five areas under your Member Record:
 - Contacts
 - Listings (This is your website listing on laurelhighlands.org)
 - Web (This is where you submit special offers and media)
 - Amenities
 - Social Media



Select the Yellow Pencil Tool to edit existing contacts

Select the Double Box Tool to clone existing contacts.

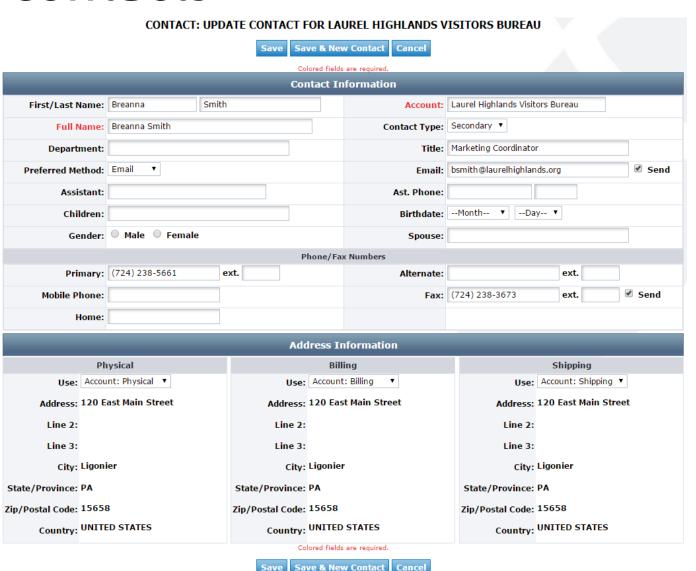
Select Add New Contact, to see a blank contact form.

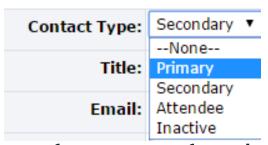
No matter which button you click to edit contacts, you will see this screen.

If you clicked *New Contact*, it will be blank. When adding a brand new contact, please fill in all available fields. Fields in RED will be required. If changing any of the address fields, be sure to spell out the address with no abbreviations.

The Yellow Pencil and Clone will bring up the prepopulated information. You can clone a contact, then change the information that needs to be updated (i.e. name, e-mail address, phone #, etc).

DO NOT CHANGE INFORMATION ON A PREVIOUS CONTACT TO SOMEONE NEW.





- Primary These individuals are the main point of contact for the account.
 They receive our Newsletters.
- Secondary These individuals are people that have interactions with the bureau, but shouldn't be the first people we reach out to, or the main people dealing with the account. They receive our newsletters.
- Attendee These individuals are added by the bureau. They have no interactions regarding the account, but have attended an event hosted by the bureau.
- Inactive These individuals are no longer at your property. An inactive selection notifies us to not reach out to them. They will no longer receive our emails. They still need to be in the system, and SHOULD NOT BE OVERWRITTEN with another employee, because their history is still tied to their contact number. We can see what they've previously done in the system.

- Save Saves your progress and returns you to the Member Record Page.
- Save & New Contact Opens a blank form. This is for adding numerous contacts. Please note, after you add the last contact, you must select Save to save all of the additions. If not, you will lose all work.
- Cancel Does not save any changes you made and returns you to the *Member Record* Page.

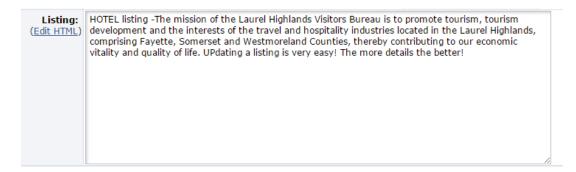


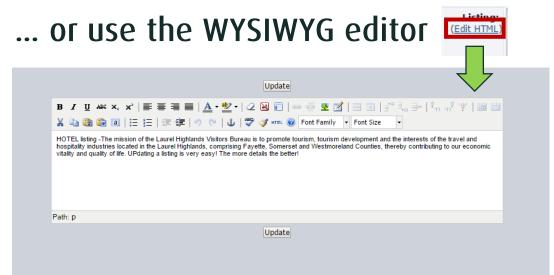


To update your website listing, select *Listings* from the second navigation. Click the *Yellow Pencil Tool* to open a listing. Make sure you select the correct listing to edit if you have more than one listing on laurelhighlands.org.

You can change your web listing description at anytime. We suggest at least 75 words, but more are welcome!

Type in the box...





There are two ways to edit your listing. You can type directly into the box, or select *Edit HTML* to open the WYSIWYG editor. If you want to break your information into separate paragraphs, you must use the WYSIWYG editor for them to actually display on laurelhighlands.org. Select *Update* for the code to pull through to the original box. To get out of the WYSIWYG editor without saving your changes, select the x in the right-hand corner.

Extranet

Note: Once you use the WYSIWYG editor, you must continue to edit your listing through it, or you could mess up the code.

Laurelhighlands.org

Mystic Rock

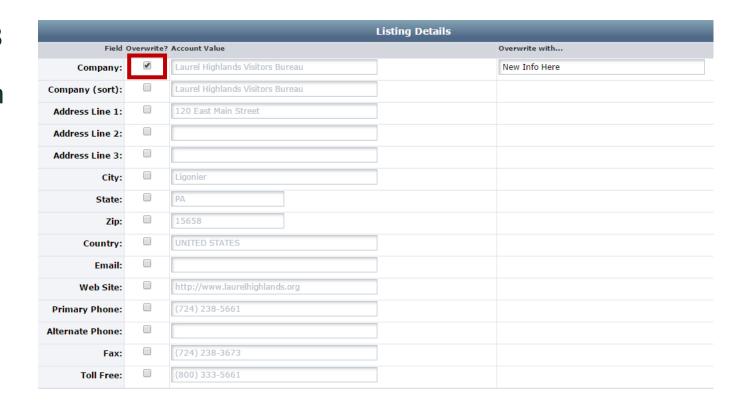
The remarkable Mystic Rock, designed by the legendary Pete Dye, promises golfers a challenge like no other. The Par-72, 7,550-yard course has received top honors from Golf Magazine, Golfweek and Golf Digest, and was recently awarded one of "America's 100 Greatest Public Golf Courses" by Golf Digest.

Mystic Rock is a golf tour de force. On any given hole, players will likely encounter Dye's Sahara-like bunkers and rolling greens. The course, as rated by the Western Pennsylvania Golf Association, boasts a rating of 77 with a 149 slope from the championship tees, one of the highest ratings in the country.

The Links

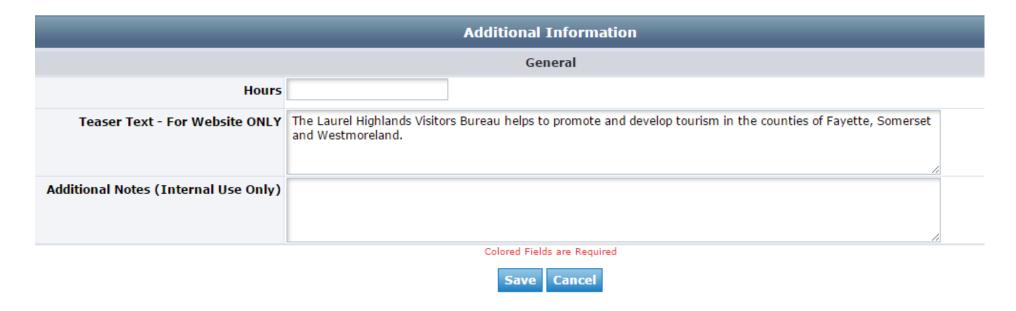
A traditional design with a flair for the dramatic. The Links course offers its own test of golf. Elevation changes provide some of the most picturesque views on the property, while undulating greens demand both patience and precision with the putter. The par 70 layout is a fun, fair test of golfing skills. Group golf options available.

- Listing Details The fields located in the listing details section will be automatically populated with your LHVB Partnership account detail information. If you have any edits to this information for the purposes of your web listing, please check the *Overwrite? Box* and type into the appropriate fields and the information in the field will be overwritten. If you have no edits to the populated data, then you can disregard this portion of the information.
- PLEASE NOTE: We ask that if you are over-writing account detail information, such as your physical address, website, or phone number, you contact us so it can be changed on the account level in our system.



- You can also enter an e-mail to be notified when the website listing reaches a designated number of hits.
- Type the appropriate email in the Email to Notify Box
- Select an interval
- The provided email will receive a notification every time the listing receives that amount of views (so don't make it a super low number unless you want constant notifications).





Make sure to enter the "hours" and "teaser text" description too. These items enhance your listing.

Extranet

Teaser Text - For Website ONLY There's no better way to cool down after a hot summer day than a stop at Dairy Queen!

Laurelhighlands.org



Dairy Oueen Grill & Chill - Connellsville

805 East Crawford Avenue Connellsville, PA 15425 (724) 628-3310

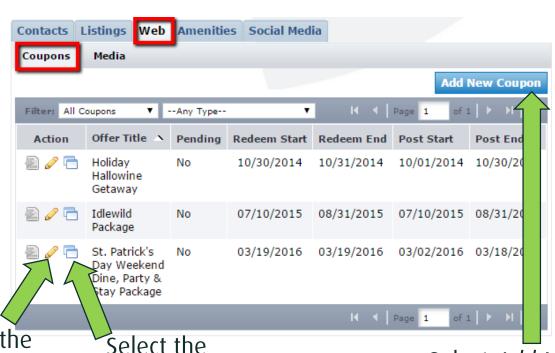
There's no better way to cool down after a hot summer day than a stop at Dairy Queen! More info

The teaser text is the **short** descriptive text (approximately 105 characters) that appears next to your image and property name in a search or query list under specific categories on the website.

Helpful Hint: This is the first glimpse visitors get of your property. If your teaser is too long, it gets cut off and does not continue anywhere. Keep this super important info short and sweet!

- Click the button to save your changes.
- YOU CANNOT EDIT THE LISTING WHILE IT IS IN A PENDING STATUS (So do not prematurely click save)
- Make sure you click save at the top or bottom of the page once you have finished edited your listing.
- Select exit without saving.

Member Record - Coupons/Special Offers



- This feature gives partners the opportunity to create and update special offers/coupons to be displayed on the website.
- A window will open up, allowing you to enter the deal information.

Select the Yellow Pencil Tool to edit existing deals.

Select the Double Box Tool to clone existing deals.

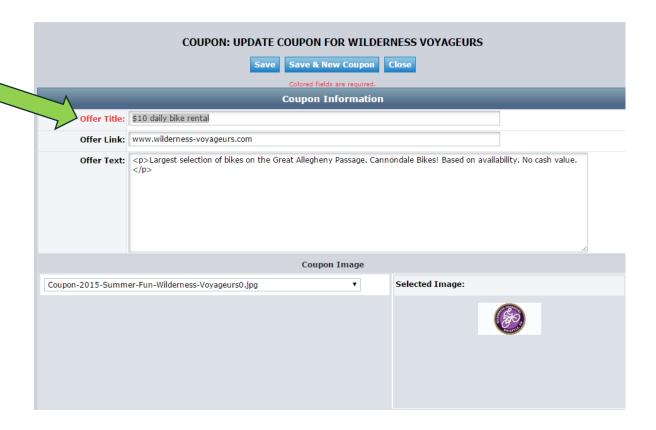
Select *Add New Coupon,* to see a blank Deals form.

Member Record – Coupons/Special Offers



Largest selection of bikes on the Great Allegheny Passage. Cannondale Bikes! Based on availability. No cash value.

Categories: Outdoor Packages, Coupons

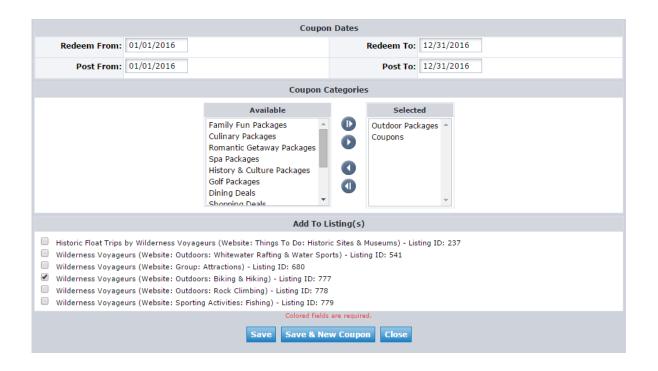


Member Record – Coupons/Special Offers



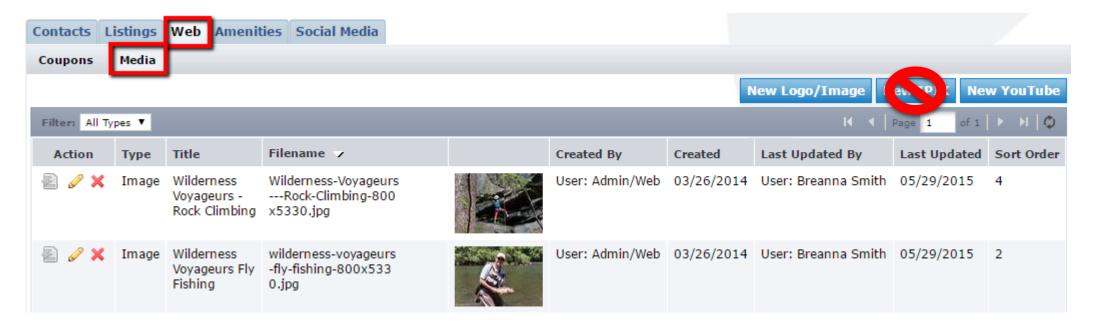
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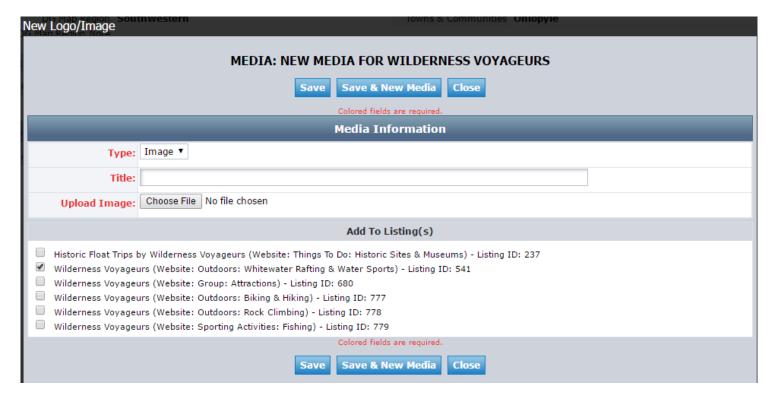


Member Record - Media

 To upload an image click on the New Logo/Image Button under the Web tab. Please do NOT select New IPIX. To upload a video click New YouTube button.



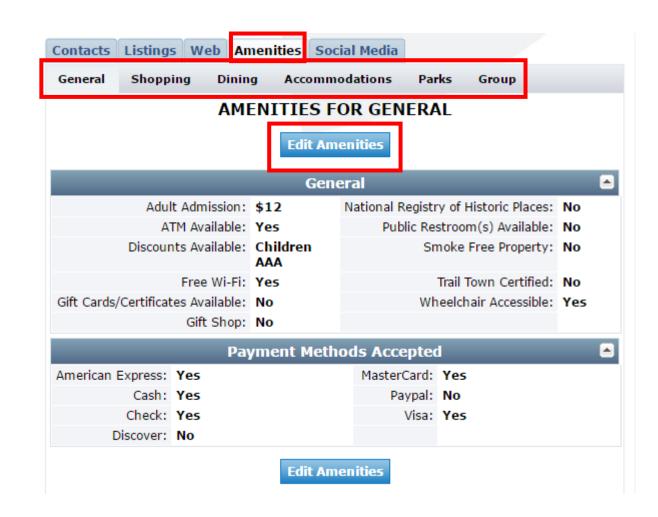
Member Record - Media



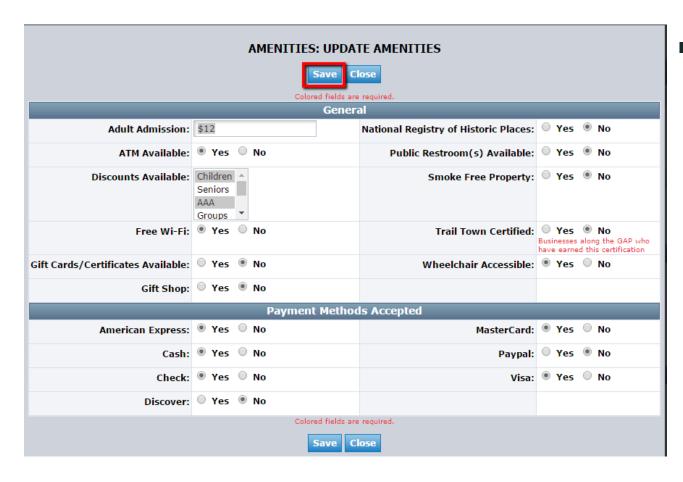
- Type: should be image
- Link the media to your web listing by checking the appropriate listing
- Click the Choose File Button to upload the logo or image you wish to use
- When uploading a YouTube video, rather than browsing for a file it simply requests that you enter a URL for the YouTube video.
- Click Save when finished. The media upload will go through an approval process. Once approved, it will be published with your web listing.

Member Record - Amenities

- Each business can update their amenity information. This information can be viewed on the LHVB website may be included in some print materials.
- Select the appropriate tab under Amenities (your partnership listing category will determine what tabs are displayed under amenities).
- Click Edit Amenities to update

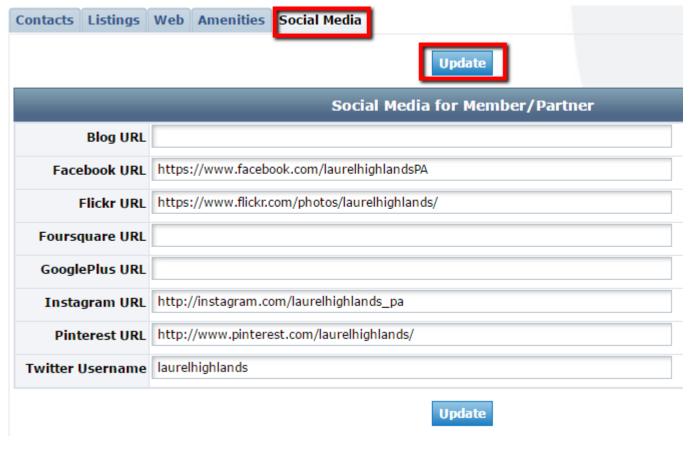


Member Record - Amenities



■ The *Update Amenities* box will display a number of options. If you do not complete the amenity field or if the value you have entered is "no" those fields will NOT display on your web listing. When you have finished, click Save, and the information will display under your web listing.

Member Record - Social Media



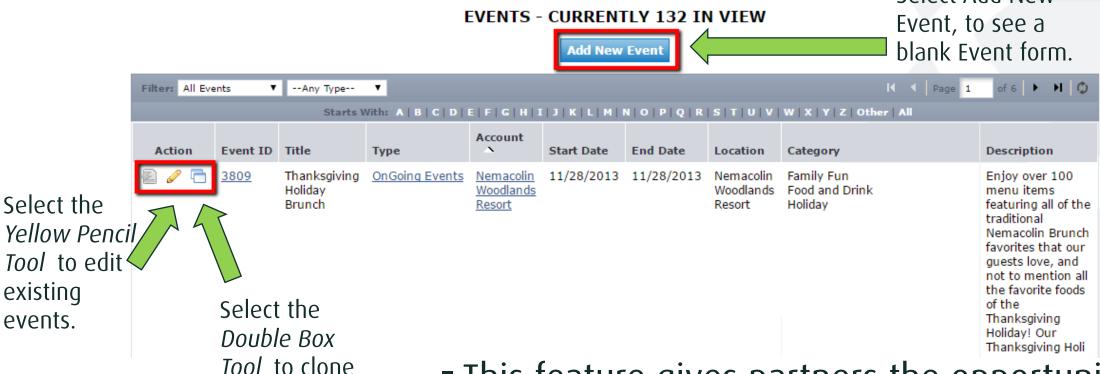
- The Social Media tab contains any social media URLs for your property. This information will feed through to the new LHVB website making it easy for visitors to interact with you directly via social media.
- You can edit the fields provided at any time. When a change has been made, click the *Update* button, and the data will be saved and updated on your web listing.



• Each business has the opportunity to submit events for free to populate the events section of laurelhighlands.org. Click the Submit Event tab in the upper right hand corner of the extranet to be taken to the events module.

existing

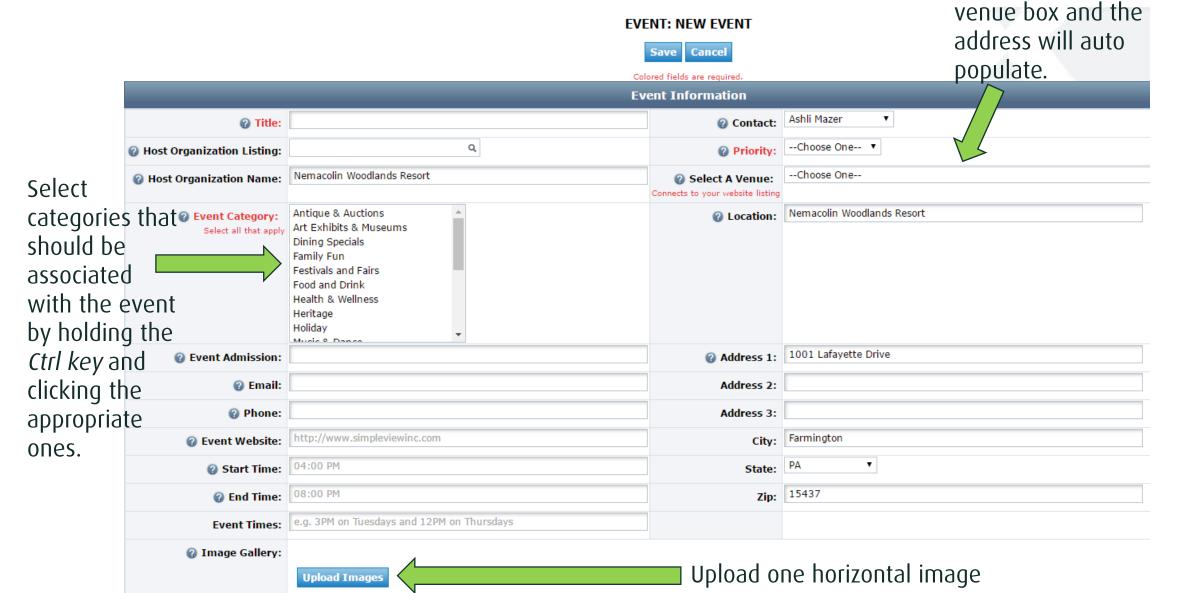
events.



This feature gives partners the opportunity to create and update events to be displayed on the website.

Select Add New

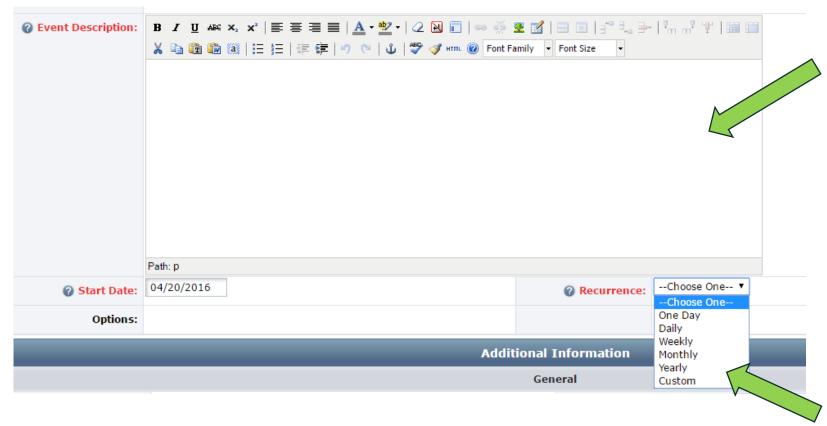
A window will open up, allowing you to enter the event information.



Select the listing this

associated with in the

event should be



Fill in event information in the description box.

Fill in the appropriate dates and recurrence from the dropdowns, and calendars. The Start day should be the first day of the event. Events must have an end date to display on the site.



Ignore the additional information box, and click *Save* at the bottom or top when finished. Your event will be submitted for the approval process. You cannot edit it at this time.